



Welcome! to our world



"RUBBLE MASTER's success is built on a strong and engaged team. I am looking forward to welcoming you in our team."

Gerald Hanisch
CEO and Founder



About RUBBLE MASTER

It all began in 1991 when an idea came to Gerald Hanisch, founder and owner of RUBBLE MASTER. The idea was to enable contractors of any size and business to recycle their construction & demolition materials on-site. We started to design and manufacture concrete and asphalt crushers that process those materials into a high-value commodity that can be reused on the job. This idea became an international success. Today, RUBBLE MASTER is the global market leader in mobile Compact Crushers and serves the contracting, aggregate, and mining markets worldwide.



Field Service Technician

Full Time | Ennis, TX

Reporting to: Service Manager, RUBBLE MASTER Americas Corp

Department: RUBBLE MASTER Americas Corp Service

Purpose of The Role

The Field Service Technician will work in conjunction with the Service Manager ensuring our dealers and customers receive factory level training and support. In addition, this position will serve as product support role assisting customers and sales associates with in-depth technical and application needs. This is a very time demanding and fast paced position. Applicants must be goal oriented, self-motivated and able to travel internationally where needed. Applicants should expect up to 75% travel domestically / internationally (Canada & EU).

Essential Duties & Responsibilities

- Conduct on-site product training as required
- Conduct operator and service trainings as needed with dealers/customers
- Troubleshoot technical issues with dealers and customers via email, phone, and in person.
- Coordinate warranty repair procedures with dealers/customers
- Understand and carry out corporate processes for documentation and reporting

- Communicate daily activities with the Service Manager
- Report service bulletins/repairs to dealers and customers as needed
- Conduct regular visits to dealers
- Self-schedule day to day activities as requested
- Assist Sales Personnel as requested with on-site demonstrations and or application requirements

Position Requirements

- 5 years minimum experience in the heavy equipment industry
- 3 years troubleshooting experience (Electric and Hydraulic)
- Ability to read and follow electrical & hydraulic schematics and diagrams
- Convey detailed technical and troubleshooting procedures in a respectful and professional manner
- Experience in the crushing and screening industry is a plus
- High School diploma or equivalent
- Technical School education is a plus
- Driver's License with clean record
- Applicant must hold a current passport

Other Skills and Personal Attributes

- Excellent relationship builder.
- Good problem-solving skills.
- Ability to understand machinery applications.
- Commercially astute.
- Good negotiation skills.
- Excellent verbal and written skills

Your Benefits

- Competitive salary **\$70,000 - \$80,000 plus bonus**, depending on experience
- 401(k) retirement plan
- Medical, vision, dental insurance
- A family-style work environment
- Company phone & laptop computer
- Thorough product & sales training (requires travel, subject to Covid)
- International work environment

Please send your application and résumé to hr@rubblemaster.com. Resumes that are mailed or hand-delivered to RUBBLE MASTER will not be considered.